



Shawndra Products 2014 Recovery Policy

Dear valued customer,

Please be advised that we are moving to a new return policy for recoveries in 2014. We will now require the loaded fabric to be taken off of the filters prior to being shipped back to us. We will continue all other reconditioning and rebuilding of the filter elements, but the fabric must be removed.

This change is being implemented primarily for the safety of our workers. Although we have MSD sheets on many of our recovery filters, we have no way of knowing for sure what harmful substances are potentially in the dirty filter media.

It is our experience that most filter elements do not require special disposal methods. However, if the customer's process does contain any hazardous or regulated materials, the dirty filter media should be disposed of in accordance with local laws and regulations.

We are currently inspecting recoveries as they come in. We want to be as accommodating as possible, but after a first incident of filters received without media removed, or any such instances after June 1, 2014, we will reject and return any filters that still have dirty media attached.

We apologize for any inconvenience this policy may cause, and we thank you in advance for your understanding.

Best Regards,
The Shawndra Team